

**A STUDY ON EFFECTIVENESS OF TRAINING AND DEVELOPMENT AND
ITS IMPACT ON EMPLOYEES PERFORMANCE WITH SPECIAL
REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP,
THOOTHUKUDI.**

(A Project report submitted to)

ST. MARY'S COLLEGE (AUTONOMOUS), THOOTHUKUDI

Affiliated to **Manonmaniam Sundaranar University, Tirunelveli**
in partial fulfillment of the requirements
for the award of the degree of

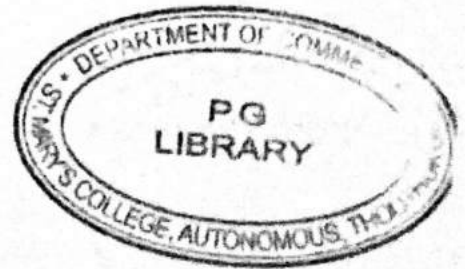
MASTER OF HUMAN RESOURCE MANAGEMENT

Submitted by

A. CHRISTEENA MASCARENHAS
(REG NO:19SPHR01)

Under the Supervision and Guidance of

Mrs.C.S.PURNIMA B.sc(Horti)., MBA.,NET



Department of Human Resource Management
ST. MARY'S COLLEGE (AUTONOMOUS)

(Re-accredited with "A+" Grade by NAAC)

Thoothukudi – 628001

April 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT
ST. MARY'S COLLEGE (AUTONOMOUS)
THOOTHUKUDI



CERTIFICATE

This is to certify that A . **CHRISTEENA MASCARENHAS** of second year Master of Human Resource Management has undergone project on "A STUDY ON EFFECTIVENES OF TRAINING AND DEVELOPMENT AND ITS IMPACT ON EMPLOYEES PERFORMANCE WITH SPECIAL REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP, THOOTHUKUDI" under the guidance of Mrs. C.S.Purnima B.sc(Horti)., MBA.,NET and this is an original work up to my knowledge.

M. K. S.
CO-ORDINATOR

P. S. S.
12/4/2021
FACULTY GUIDE

S. J. S.
DIRECTOR OF SSC
Director
Self Supporting Courses
St. Mary's College (Autonomous)
Thoothukudi - 628 001.

Lucia Rose
PRINCIPAL
Principal
St. Mary's College (Autonomous)
Thoothukudi - 628 001.



ARVINTH AUTO AGENCY

DATE : 12/04/2021

AUTHORISED DEALER
TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. A. Christeena Mascarenhas (Reg. No. 19SPHR01) a II year MHRM student of St. Mary's College (Autonomous), Thoothukudi, had successfully completed the project on "A Study on Effectiveness of Training and Development and its impact on Employees Performance" in our concern from 18th January to 4th February 2021.

During this project work, her learning experience was found to be good.

FOR ARAVINTH AUTO AGENCY

PONRAJ

SERVICE MANAGER

DECLARATION

I hereby declare that the project entitled "**A STUDY ON EFFECTIVENESS OF TRAINING AND DEVELOPMENT AND ITS IMPACT ON EMPLOYEES PERFORMANCE WITH SPECIAL REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP, THOOTHUKUDI**" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

Date: 12-04-2021

A. Christeena Mascarenhas
Signature of the candidate

(A. Christeena Mascarenhas)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr. Sr. A.S.J. Lucia Rose, M.Sc., PGDCA, M.Phil., Ph.D.**, for permitting me to do my internship. I also thank **Sr. F. Mary Joyce Baby, M.A, M.Phil.**, Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr. Mary Judith Reese Fernando, M.Com., M.Phil., Ph. D**, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Mrs. C.S PURNIMA B.Sc (Horti)., MBA.,NET**, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mr.Ponraj**, Customer Service Manager, Arvinth Auto Agency –Hero Motocorp , for his acceptance to undergo my project in his concern and completion of my project.

I thank all Arvinth Auto Agency –Hero Motocorp, employees for their kind co- operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON TEAM SYNERGISM AMONG EMPLOYEES IN SRI
KANNAPIRAN MILLS LIMITED - COIMBATORE**

A Project report submitted to

ST.MARY'S COLLEGE (AUTONOMOUS), THOOTHUKUDI

Affiliated to Manonmaniam Sundaranar University, Tirunelveli in
partial fulfillment of the requirements
for the award of the degree of

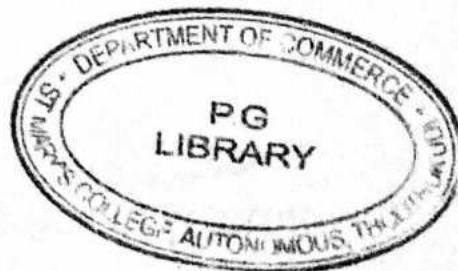
MASTER OF HUMAN RESOURCE MANAGEMENT

Submitted by

**G.GOWRI ASWINI
(REG NO:19SPHR03)**

Under the Supervision and Guidance of

Ms. M. FATIMA LUCIA SHEEBA B.Com., MBA., NET



DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

ST.MARY'S COLLEGE (AUTONOMOUS)

Reaccredited with "A+" Grade by NAAC

Thoothukudi – 628001

April - 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

ST.MARY'S COLLEGE (AUTONOMOUS) THOOTHUKUDI



CERTIFICATE.

This is to certify that **G.GOWRI ASWINI** of second year Master of Human Resource Management has undergone project on "**A STUDY ON TEAM SYNERGISM AMONG EMPLOYEE IN SRI KANNAPIRAN MILLS LIMITED**" under the guidance of **Ms. M. Fatima Lucia Sheeba B.Com., MBA., NET** and this is an original work up to my knowledge.

CO-ORDINATOR

FACULTYGUIDE

DIRECTOR OF SSC

Director

Self Supporting Courses
St. Mary's College (Autonomous)
Thoothukudi - 628 001.

PRINCIPAL

Principal

St. Mary's College (Autonomous)
Thoothukudi - 628 001.



Sri Kannapiran Mills Limited

Registered Office and Mills

Post Bag No:1, Sowripalayam Post, Coimbatore - 641 028

Ph : (+91)-422-2351111, Fax : (+91)-422-2351110 Email : info@kannapiran.co.in

05.04.2021

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms.G.Gowri @ Aswini** (Reg No. 19SPHR03) a II year MHRM student of **St. Mary's College Thoothukudi - 628001**, had successfully completed the project work on **"Team Synergism among the employees "** in our concern from **18th January to 4th February 2021**.

During this project work, her learning experience was found to be good.

For SRI KANNAPIRAN MILLS LIMITED

G. Krishnakumar

G.Krishnakumar

Vice President & Chief Financial Officer



DECLARATION

I hereby declare that the project entitled "**A STUDY ON TEAM SYNERGISM AMONG EMPLOYEES IN SRI KANNAPIRAN MILLS LIMITED - COIMBATORE**" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

Date: 12 . 04 . 2021

G. Gowri @ A
Signature of the candidate

(G.GOWRI ASWINI)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr.Sr.A.S.J.Lucia Rose,M.Sc., PGDCA,M.Phil.,Ph.D.**, for permitting me to do my internship. I also thank **Sr.F.Mary Joyce Baby,M.A,M.Phil.**, Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr.Mary Judith Reese Fernando,M.Com.,M.Phil.,Ph.D.**, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Ms. M. Fatima Lucia Sheeba B.Com., MBA., NET**, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mrs. S.Mythili**, HR Executive Sri Kannapiran Mills Limited for her acceptance to undergo my project in their concern and completion of my project.

I thank all Sri Kannapiran Mills Limited employees for their kind co- operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON EFFECTIVENESS OF TIME MANAGEMENT WITH SPECIAL
REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP,
THOOTHUKUDI.**

(A Project report submitted to)

ST. MARY'S COLLEGE (AUTONOMOUS), THOOTHUKUDI

Affiliated to **Manonmaniam Sundaranar University, Tirunelveli**

in partial fulfillment of the requirements

for the award of the degree of

MASTER OF HUMAN RESOURCE MANAGEMENT

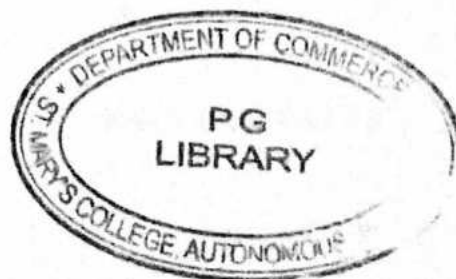
Submitted by

T. INFANTA MOTH

(REG NO:19SPHR04)

Under the Supervision and Guidance of

Mrs.C.S.PURNIMA B.sc(Horti), MBA.,NET



Department of Human Resource Management
ST. MARY'S COLLEGE (AUTONOMOUS)

(Re-accredited with "A+" Grade by NAAC)

Thoothukudi – 628001

April 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT
ST. MARY'S COLLEGE (AUTONOMOUS)
THOOTHUKUDI



CERTIFICATE

This is to certify that **T. INFANTA MOTHA** of second year Master of Human Resource Management has undergone project on **"A STUDY ON EFFECTIVENES OF TIME MANAGEMENT WITH SPECIAL REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP, THOOTHUKUDI"** under the guidance of **Mrs. C.S.Purnima B.sc(Horti)., MBA.,NET** and this is an original work up to my knowledge.

M. S. S.

CO-ORDINATOR

Purnima
12/4/2021

FACULTY GUIDE

Joye
DIRECTOR OF SSC
Director

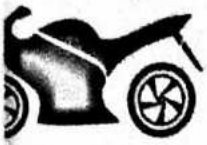
Self Supporting Courses
St. Mary's College (Autonomous,
Thoothukudi - 626 001,

Lucia Rose

PRINCIPAL

Principal

St. Mary's College (Autonomous,
Thoothukudi - 626 001.



Hero



ARVINTH AUTO AGENCY

DATE : 12/04/2021

**AUTHORISED DEALER
TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Ms. T. Infanta Motha (Reg. No. 19SPHR04) a II year MHRM student of St. Mary's College (Autonomous), Thoothukudi, had successfully completed the project on "A Study on Effectiveness of Time Management" in our concern from 18th January to 4th February 2021.

During this project work, her learning experience was found to be good.

FOR ARAVINTH AUTO AGENCY

PONRAJ

SERVICE MANAGER

178-A, Mani Nagar 4th Street, (Palai Road) TUTICORIN - 628 003.

GST No. : 33AABFA7167R1ZI

☐ Phone : +91-461-2326100, 2339221 ☐ Mobile : 98420-35221, 96884 33220 ☐ Email : service@arvinthhero.com

DECLARATION

I hereby declare that the project entitled "A STUDY ON EFFECTIVENESS OF TIME MANAGEMENT WITH SPECIAL REFERENCE TO ARVINTH AUTO AGENCY - HERO MOTOCORP, THOOTHUKUDI" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

Date: 12.04.2021


Signature of the candidate

(T. INFANTA MOTHIA)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal Dr. Sr. A.S.J. Lucia Rose, M.Sc., PGDCA, M.Phil., Ph.D., for permitting me to do my internship. I also thank Sr. F. Mary Joyce Baby, M.A, M.Phil., Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to Dr. Mary Judith Reene Fernando, M.Com., M.Phil., Ph. D, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide Mrs. C.S PURNIMA B.Sc (Hortl)., MBA.,NET, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to Mr.Ponraj, Customer Service Manager, Arvinth Auto Agency -Hero Motocorp , for his acceptance to undergo my project in his concern and completion of my project.

I thank all Arvinth Auto Agency -Hero Motocorp, employees for their kind co- operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON EFFECT OF MOTIVATIONAL FACTORS ON THE
PERFORMANCE OF EMPLOYEE IN ANNAI JEWELLERS PRIVATE LTD.
COMPANY - THOOTHUKUDI.**

(A Project report submitted to)

ST.MARY'S COLLEGE (AUTONOMOUS),THOOTHUKUDI

Affiliated to **Manonmaniam Sundaranar University, Tirunelveli**
in partial fulfillment of the requirements
for the award of the degree of

MASTER OF HUMAN RESOURCE MANAGEMENT

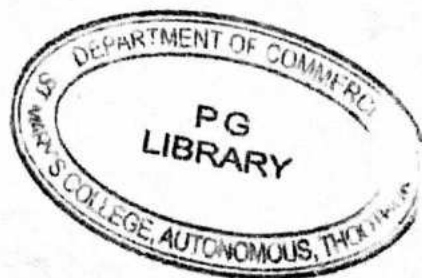
Submitted by

J. MARIA JEROSLIN SNOW

(REG NO:19SPHR05)

Under the Supervision and Guidance of

Mrs. M. FATIMA LUCIA SHEEBA B.Com., MBA.,NET



Department of Human Resource Management
ST.MARY'S COLLEGE (AUTONOMOUS)
(Re-accredited with "A+" Grade by NAAC)

Thoothukudi

April 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT
ST.MARY'S COLLEGE (AUTONOMOUS)
THOOTHUKUDI



CERTIFICATE

This is to certify that **J.JEROSLIN SNOW** of second year Master of Human Resource Management has undergone project on “**A STUDY ON EFFECT OF MOTIVATIONAL FACTORS ON THE PERFORMANCE OF EMPLOYEE IN ANNAI JEWELLERS PRIVATE LTD. COMPANY - THOOTHUKUDI.**” under the guidance of **Mrs. FATIMA LUCIA SHEEBA B.Com., M.BA., NET** and this is an original work up to my knowledge.

CO-ORDINATOR

FACULTYGUIDE

DIRECTOR OF SSC
Director

Self Supporting Courses
St. Mary's College (Autonomous)
Thoothukudi - 628 001.

PRINCIPAL

Principal
St. Mary's College (Autonomous)
Thoothukudi - 628 001.



ANNAL JEWELLERS
★ GOLD ★ SILVER ★ PLATINUM ★ DIAMOND



01.04.2021

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms.J.Maria Jeroslin Snow**,pursuing II MHRM at **St.Mary's College (Autonomous),Thoothukudi** has undergone "**Projects in HR Department**" in our organisation for 13 Days from 18.01.2021 to 04.02.2021.

During the period of Projects, her performance and conduct were found good.

We wish her all success!

For ANNAL JEWELLERS


S.P. RAJA

Manager – H.R



DECLARATION

I hereby declare that the project entitled "A STUDY ON EFFECT OF MOTIVATIONAL FACTORS ON THE PERFORMANCE OF EMPLOYEE IN ANNAI JEWELLERS PRIVATE LTD. COMPANY-THOOTHUKUDI" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

Date: 12/4/2021

J. Jeroslin
Signature of the candidate

(J.JEROSLIN SNOW)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr.Sr.A.S.J.LuciaRose,M.Sc.,PGDCA,M.Phil.,Ph.D.**, for permitting me to do my internship. I also thank **Sr.F.Mary Joyce Baby,M.A,M.Phil.**, Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr.Mary Judith Reese Fernando,M.Com.,M.Phil.,Ph.D**, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Mrs. FATIMA LUCIA SHEEBA,B.Com.,MBA.,NET**, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mr.S.P.Raja**, HR Manager, Annai jewellers Pvt Ltd.co ,for his acceptance to undergo my project in his concern and completion of my project.

I thank all Annai Jewllers Pvt Ltd. company employees for their kind co- operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON EFFECTIVENESS OF EMPLOYEE INVOLVEMENT AND ITS
IMPACT ON THE PERFORMANCE OF ORGANISATION WITH SPECIAL
REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP,
THOOTHUKUDI.**

(A Project report submitted to)

ST.MARY'S COLLEGE (AUTONOMOUS),THOOTHUKUDI

Affiliated to **Manonmaniam Sundaranar University, Tirunelveli**

in partial fulfillment of the requirements

for the award of the degree of

MASTER OF HUMAN RESOURCE MANAGEMENT

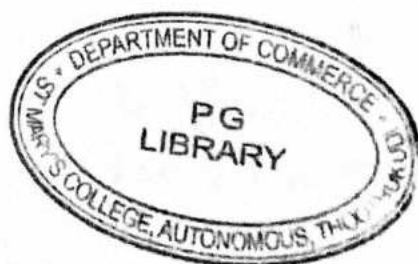
Submitted by

P.MARIESWARI

(REG NO:19SPHR06)

Under the Supervision and Guidance of

Mrs.C.S.PURNIMA B.sc(Horti)., MBA.,NET



Department of Human Resource Management

ST.MARY'S COLLEGE (AUTONOMOUS)

(Re-accredited with "A+" Grade by NAAC)

Thoothukudi

April 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT
ST.MARY'S COLLEGE (AUTONOMOUS)
THOOTHUKUDI



CERTIFICATE

This is to certify that **P.MARIESWARI** of second year Master of Human Resource Management has undergone project on **"A STUDY ON EFFECTIVENESS OF EMPLOYEE INVOLVEMENT AND ITS IMPACT ON THE PERFORMANCE OF ORGANISATION WITH SPECIAL REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP, THOOTHUKUDI"** under the guidance of **Mrs. C.S. Purnima B.sc (Horti), MBA.,NET** and this is an original work up to my knowledge.

Wheer
CO-ORDINATOR

Purnima
12/4/2021
FACULTYGUIDE

Jorge
DIRECTOR OF SSC
Director
Self Supporting Courses
St. Mary's College (Autonomous)
Thoothukudi - 628 001.

Lucia Rose
PRINCIPAL
Principal
St. Mary's College (Autonomous)
Thoothukudi - 628 001.



ARVINTH AUTO AGENCY

DATE : 12/04/2021

AUTHORISED DEALER
TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. P. Marieswari (Reg. No. 19SPHR06) a II year MHRM student of St. Mary's College (Autonomous), Thoothukudi, had successfully completed the project on "A Study on Employee Involvement and its Impact on the Performance of Organisation" in our concern from 18th January to 4th February 2021.

During this project work, her learning experience was found to be good.

FOR ARAVINTH AUTO AGENCY

PONRAJ

SERVICE MANAGER

DECLARATION

I hereby declare that the project entitled "**A STUDY ON EFFECTIVENESS OF EMPLOYEE INVOLVEMENT AND ITS IMPACT ON THE PERFORMANCE OF ORGANISATION WITH SPECIAL REFERENCE TO ARVINTH AUTO AGENCY -HERO MOTOCORP,THOOTHUKUDI**" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

Date: 12-4-2021

P. Mariaswari
Signature of the candidate

(P.MARIESWARI)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr. Sr. A.S.J. Lucia Rose, M.Sc., PGDCA, M.Phil., Ph.D.**, for permitting me to do my internship. I also thank **Sr. F. Mary Joyce Baby, M.A, M.Phil.**, Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr. Mary Judith Reene Fernando, M.Com., M.Phil., Ph. D**, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Mrs. C.S PURNIMAB.Sc (Horti)., MBA.,NET**, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mr.Ponraj**, Customer Service Manager, Arvinth Auto Agency –Hero Motocorp , for his acceptance to undergo my project in his concern and completion of my project.

I thank all Arvinth Auto Agency –Hero Motocorp, employees for their kind co-operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON STRESS MANAGEMENT AMONG EMPLOYEES IN ANNAI
JEWELLERS PRIVATE LTD.COMPANY- THOOTHUKUDI.**

(A Project report submitted to)

ST. MARY'S COLLEGE (AUTONOMOUS), THOOTHUKUDI

Affiliated to **Manonmaniam Sundaranar University, Tirunelveli**
in partial fulfillment of the requirements
for the award of the degree of

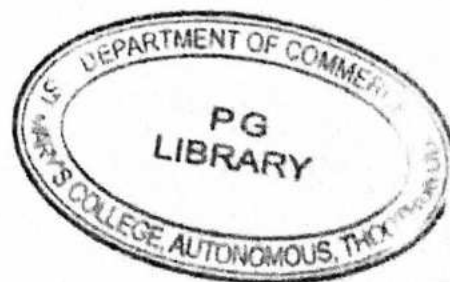
MASTER OF HUMAN RESOURCE MANAGEMENT

Submitted by

A. PRABA SHAMILI
(REG NO:19SPHR08)

Under the Supervision and Guidance of

Mrs. M. FATIMA LUCIA SHEEBA, B.Com., MBA., NET



Department of Human Resource Management
ST. MARY'S COLLEGE (AUTONOMOUS)
(Re-accredited with "A+" Grade by NAAC)

Thoothukudi

April 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT
ST.MARY'S COLLEGE (AUTONOMOUS)
THOOTHUKUDI



CERTIFICATE

This is to certify that **A. PRABA SHAMILI** of second year Master of Human Resource Management has undergone project on "A STUDY ON STRESS MANAGEMENT AMONG EMPLOYEES IN ANNAI JEWELLERS PRIVATE LTD. COMPANY - THOOTHUKUDI" under the guidance of **Mrs. FATIMA LUCIA SHEEBA B.Com., M.BA., NET** and this is an original work up to my knowledge.

CO-ORDINATOR

FACULTY GUIDE

DIRECTOR OF SSC
Director

Self Supporting Courses
St. Mary's College (Autonomous)
Thoothukudi - 628 001.

PRINCIPAL
Principal

St. Mary's College (Autonomous)
Thoothukudi - 628 001.



ANNAL JEWELLERS

★ GOLD ★ SILVER ★ PLATINUM ★ DIAMOND



01.04.2021

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms.A.Praba Shamili**,pursuing II MHRM at **St.Mary's College (Autonomous),Thoothukudi** has undergone **"Projects in HR Department"** in our organisation for 13 Days from 18.01.2021 to 04.02.2021.

During the period of Projects, her performance and conduct were found good.

We wish her all success!

For ANNAL JEWELLERS


S.P.RAJA

Manager - H.R



DECLARATION

I hereby declare that the project entitled "**A STUDY ON STRESS MANAGEMENT AMONG EMPLOYEES IN ANNAI JEWELLERS PRIVATE LTD.CO- THOOTHUKUDI**" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

Date: 12/04/2021

A. Praba Shamili

Signature of the candidate

(A.PRABA SHAMILI)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr. Sr. A. S. J. Lucia Rose, M.Sc., PGDCA, M.Phil., Ph.D.**, for permitting me to do my internship. I also thank **Sr. F. Mary Joyce Baby, M.A., M.Phil.**, Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr. Mary Judith Reene Fernando, M.Com., M.Phil., Ph.D.**, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Mrs. FATIMA LUCIA SHEEBA B.Com., MBA., NET**, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mr. S. P. Raj**, HR Manager, Annai Jewellers Pvt Ltd. company, for his acceptance to undergo my project in his concern and completion of my project.

I thank all Annai Jewellers Pvt Ltd. company employees for their kind co-operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON CONFLICT MANAGEMENT AMONG EMPLOYEES AND ITS
IMPACT ON THE PERFORMANCE OF ORGANISATION WITH SPECIAL
REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP,
THOOTHUKUDI.**

(A Project report submitted to)

ST. MARY'S COLLEGE (AUTONOMOUS), THOOTHUKUDI

Affiliated to **Manonmaniam Sundaranar University, Tirunelveli**
in partial fulfillment of the requirements
for the award of the degree of

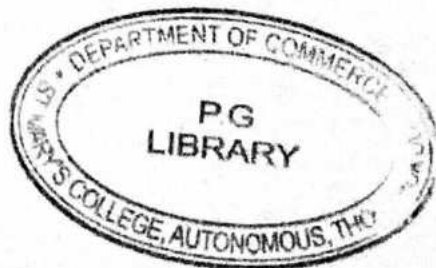
MASTER OF HUMAN RESOURCE MANAGEMENT

Submitted by

A. RAJA TAMIL SELVI
(REG NO:19SPHR09)

Under the Supervision and Guidance of

Mrs.C.S.PURNIMA B.sc(Horti), MBA.,NET



Department of Human Resource Management
ST. MARY'S COLLEGE (AUTONOMOUS)

(Re-accredited with "A+" Grade by NAAC)

Thoothukudi – 628001

April 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

ST. MARY'S COLLEGE (AUTONOMOUS)

THOOTHUKUDI



CERTIFICATE

This is to certify that **A . RAJA TAMIL SELVI** of second year Master of Human Resource Management has undergone project on **“A STUDY ON CONFLICT MANAGEMENT. AMONG EMPLOYEES AND ITS IMPACT ON THE PERFORMANCE OF ORGANISATION WITH SPECIAL REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP, THOOTHUKUDI”** under the guidance of **Mrs. C.S.Purnima B.sc(Horti)., MBA.,NET** and this is an original work up to my knowledge.

[Signature]

CO-ORDINATOR

Purnima
12/4/2021

FACULTY GUIDE

[Signature]

DIRECTOR OF SSC

Director

Self Supporting Courses

St. Mary's College (Autonomous)

Thoothukudi - 628 001.

Lucia Rose
PRINCIPAL

Principal

St. Mary's College (Autonomous)

Thoothukudi - 628 001.



ARVINTH AUTO AGENCY

DATE : 12/04/2021

**AUTHORISED DEALER
TO WHOMSOEVER IT MAY CONCERN**

This is to certify that Ms. A. Raja Tamil Selvi (Reg. No. 19SPHR09) a II year MHRM student of St. Mary's College (Autonomous). Thoothukudi, had successfully completed the project on "A Study On Conflict Management Among Employees and its Impact On the Performance of Organisation" in our concern from 18th January to 4th February 2021.

During this project work, her learning experience was found to be good.

FOR ARAVINTH AUTO AGENCY

PONRAJ

SERVICE MANAGER

DECLARATION

I hereby declare that the project entitled "A STUDY ON CONFLICT MANAGEMENT AMONG EMPLOYEES AND ITS IMPACT ON THE PERFORMANCE OF ORGANISATION WITH SPECIAL REFERENCE TO ARVINTH AUTO AGENCY – HERO MOTOCORP, THOOTHUKUDI" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

Date: 12-04-2021

A Raja Tamil Selvi
Signature of the candidate

(A. Raja Tamil Selvi)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr. Sr. A.S.J. Lucia Rose, M.Sc., PGDCA, M.Phil., Ph.D.**, for permitting me to do my internship. I also thank **Sr. F. Mary Joyce Baby, M.A, M.Phil.**, Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr. Mary Judith Reese Fernando, M.Com., M.Phil., Ph. D.**, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Mrs. C.S PURNIMA B.Sc (Horti)., MBA.,NET**, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mr.Ponraj**, Customer Service Manager, Arvinth Auto Agency –Hero Motocorp , for his acceptance to undergo my project in his concern and completion of my project.

I thank all Arvinth Auto Agency –Hero Motocorp, employees for their kind co- operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON EMPLOYEE ENGAGEMENT AT SARAVANA STORES
CELEBRITY PRIVATE LIMITED, CHENNAI.**

(A Project report submitted to)

ST.MARY'S COLLEGE (AUTONOMOUS),THOOTHUKUDI

Affiliated to Manonmaniam Sundaranar University, Tirunelveli

in partial fulfillment of the requirements

for the award of the degree of

MASTER OF HUMAN RESOURCE MANAGEMENT

Submitted by

S.SELVA CINTHANA

(REG NO:19SPHR10)

Under the Supervision and Guidance of

Ms.M.FATIMA LUCIA SHEEBA.,B.com., MBA.,NET



Department of Human Resource Management
ST.MARY'S COLLEGE (AUTONOMOUS)

(Re-accredited with "A+" Grade by NAAC)

Thoothukudi - 628001

April 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

ST.MARY'S COLLEGE (AUTONOMOUS)

THOOTHUKUDI



CERTIFICATE

This is to certify that **S.SELVA CINTHANA** of second year Master of Human Resource Management has undergone project on **"A STUDY ON EMPLOYEE ENGAGEMENT AT SARAVANA STORES CELEBRITY PRIVATE LIMITED, CHENNAI"** under the guidance of **Ms. M.FATIMA LUCIA SHEEBA., MBA.,NET** and this is an original work up to my knowledge.

M. Peere

CO-ORDINATOR

M. Sheeba

FACULTY GUIDE

Joyce

DIRECTOR OF SSC

Director

Self Supporting Courses

St. Mary's College (Autonomous)

Thoothukudi - 626 001.

Lucia Rose

PRINCIPAL

Principal

St. Mary's College (Autonomous)

Thoothukudi - 626 001.

**SARAVANA STORES** Celebrity Pvt.Ltd.,

— Vessels, Home Appliances, Furniture & Textiles —

Regd.Office:13 / 33, Ranganathan Street,T.Nagar,Chennai.600 017.

Tel : 044-2434 6078, 2433 3967. Office : 044-2433 9777



Date: 01.04.2021

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Miss. SELVA CINTHANA.S** pursuing M.H.R.M at **ST. MARY'S COLLEGE(AUTONOMOUS),TUTICORIN** has undergone project in our company from 18th January 2021 to 4th February 2021. She has taken good involvement in learning works in all departments and shown keen interest during this period. She was very punctual in attendance and good in interaction with employees.

We wish her all success

For SARAVANA STORES CELEBRITY PRIVATE LIMITED**S.KISHORE****(MANAGING DIRECTOR)**

DECLARATION

I hereby declare that the project entitled "**A STUDY ON EMPLOYEE ENGAGEMENT AT SARAVANA STORES CELEBRITY PRIVATE LIMITED, CHENNAI.**" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

S. Selva Cinthana
Signature of the candidate

Date: 12.04.2021

(S.SELVA CINTHANA)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr.Sr.A.S.J.LuciaRose,M.Sc., PGDCA,M.Phil.,Ph.D.,** for permitting me to do my internship. I also thank **Sr.F.Mary Joyce Baby,M.A,M.Phil.,** Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr.Mary Judith Reene Fernando,M.Com.,M.Phil.,Ph.D,** Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Ms.M.FATIMA LUCIA SHEEBA B.Com., MBA,NET,** Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mr.S.Kishore,** Managing Director, Saravana Stores Celebrity Private limited, Chennai for his acceptance to undergo my project in his concern and completion of my project.

I thank all Saravana Stores Celebrity Private limited, Chennai employees for their kind co- operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON COMMUNICATION- AN EFFECTIVE COMMUNICATION
TOOL FOR EMPLOYEE PERFORMANCE WITH SPECIAL REFERENCE TO
ANNAI JEWELLERS PRIVATE LIMITED.**

(A Project report submitted to)

ST.MARY'S COLLEGE (AUTONOMOUS), THOOTHUKUDI

Affiliated to **Manonmaniam Sundaranar University, Tirunelveli**

in partial fulfillment of the requirements

for the award of the degree of

MASTER OF HUMAN RESOURCE MANAGEMENT

Submitted by

M.SHALINI

(REG NO:19SPHR11)

Under the Supervision and Guidance of

Mrs.C.S.PURNIMA,B.Sc(Horti)., MBA.,NET



Department of Human Resource Management
ST.MARY'S COLLEGE (AUTONOMOUS)

(Re-accredited with "A+" Grade by NAAC)

Thoothukudi

April 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT
ST.MARY'S COLLEGE (AUTONOMOUS)
THOOTHUKUDI



CERTIFICATE

This is to certify that **M. SHALINI** of second year Master of Human Resource Management has undergone project on **"A STUDY ON COMMUNICATION- AN EFFECTIVE COMMUNICATION TOOL FOR EMPLOYEE PERFORMANCE WITH SPECIAL REFERENCE TO ANNAI JEWELLERS PRIVATE LIMITED"** under the guidance of **Mrs.C.S.PURNIMA,B.SC(Horti)., MBA.,NET** and this is an original work up to my knowledge.

M. K. S.

CO-ORDINATOR

Purnima
12/4/2021

FACULTY GUIDE

J. J. S.
DIRECTOR OF SSC
UNIVERSITY

Self Supporting Courses
St. Mary's College (Autonomous)
Thoothukudi - 628 001.

Lucia Rose
PRINCIPAL
Principal

St. Mary's College (Autonomous)
Thoothukudi - 628 001.



ANNAL JEWELLERS

★ GOLD ★ SILVER ★ PLATINUM ★ DIAMOND



01.04.2021

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms.M.Shalini**,pursuing II MHRM at **St.Mary's College (Autonomous),Thoothukudi** has undergone "**Projects in HR Department**" in our organisation for 13 Days from 18.01.2021 to 04.02.2021.

During the period of Projects, her performance and conduct were found good.

We wish her all success!

For ANNAL JEWELLERS


S.P. RAJA

Manager – H.R



DECLARATION

I hereby declare that the project entitled "**A STUDY ON COMMUNICATION-AN EFFECTIVE COMMUNICATION TOOL FOR EMPLOYEE PERFORMANCE WITH SPECIAL REFERENCE TO ANNAI JEWELLERS PRIVATE LIMITED.**" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

M. Shalini
Signature of the candidate

Date: 12.04.2021

(M.SHALINI)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr.Sr.A.S.J.Lucia Rose, M.Sc., PGDCA, M.Phil., Ph.D.**, for permitting me to do my internship. I also thank **Sr.F.Mary Joyce Baby, M.A, M.Phil.**, Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr.Mary Judith Reese Fernando, M.Com., M.Phil., Ph.D**, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Mrs.C.S PURNIMA B.Sc (Horti)., ., MBA., NET**, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mr.RAJA**, HR Manager, Annai Jewellers private limited, thoothukudi for his acceptance to undergo my project in his concern and completion of my project.

I thank all Annai Jewellers private limited, employees for their kind co- operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON EMPLOYEE RELATIONSHIP MANAGEMENT IN
U CAL AUTOMOBILE PVT LTD - CHENNAI.**

(A Project report submitted to)

ST.MARY'S COLLEGE (AUTONOMOUS), THOOTHUKUDI
Affiliated to **Manonmaniam Sundaranar University, Tirunelveli** in
partial fulfillment of the requirements
for the award of the degree of

MASTER OF HUMAN RESOURCE MANAGEMENT

Submitted by

T.SHANMUGA PRIYA

(REG NO:19SPHR12)

Under the Supervision and Guidance of

Mrs.M. FATIMALUCIA SHEEBA B.Com., MBA., NET



DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

ST.MARY'S COLLEGE (AUTONOMOUS)

(Re-accredited with "A+" Grade by NAAC)

Thoothukudi-628005

April 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT
ST.MARY'S COLLEGE (AUTONOMOUS)
THOOTHUKUDI



CERTIFICATE

This is to certify that **T.SHANMUGA PRIYA** of second year Master of Human Resource Management has undergone project on "A STUDY ON EMPLOYEE RELATIONSHIP MANAGEMENT IN U CAL AUTOMOBILE PVT LTD, CHENNAI" under the guidance of Mrs. M.FATIMALUCIA SHEEBA B.Com., MBA., NET and this is an original work up to my knowledge.

CO-ORDINATOR

FACULTY GUIDE

DIRECTOR OF SSC
Director

Self Supporting Courses
St. Mary's College (Autonomous)
Thoothukudi - 628 001.

PRINCIPAL
Principal

St. Mary's College (Autonomous)
Thoothukudi - 628 001.



UCAL
FUEL SYSTEMS
LIMITED

04 Feb 2021

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms.T.Shanmuga Priya (Reg No. 19SPHR12)** a **II year MHRM** student of **St.Mary's college Thoothukudi**, had successfully completed the project work on "**A Study On Employee Relationship Management**" in our concern from **18th January to 4th February 2021**.

During this project work, her learning experience was found to be good.

For UCAL Fuel Systems Ltd.,

HUMANRESOURCES

REG OFFICE: "Raheja Towers" Delta Wing - Unit 705, 17 7, Anna Salai,

Chennai-600002, Tamil Nadu, India.

Tel: (91-44)42208100

Fax: (9144) 28604788

E-mail: ufsl.ho@ucal.com Website: www.ucalfuel.com

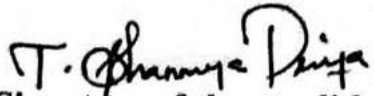
CIN L31900TN1985PLCO12343



DECLARATION

I hereby declare that the project entitled "**A STUDY ON EMPLOYEE RELATIONSHIP MANAGEMENT IN U CAL AUTOMOBILE PVT LTD, CHENNAI**" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi


Signature of the candidate

Date: 12.4.2021

(T. SHANMUGA PRIYA)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr.Sr.A.S.J.Lucia Rose, M.Sc., PGDCA, M.Phil., Ph.D.**, for permitting me to do my internship. I also thank **Sr.F.Mary Joyce Baby, M.A, M.Phil.**, Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr.Mary Judith Reene Fernando ,M.Com., M.Phil.,Ph.D**, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Mrs.M. FATIMALUCIA SHEEBA B.Com., MBA., NET**, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mr. Dilliganesh**, HR Manager, U Call automobile, for his acceptance to undergo my project in his concern and completion of my project.

I thank all U Cal automobile employees for their kind co- operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.

**A STUDY ON EMPLOYEES SATISFACTION THROUGH TQM APPROACH
WITH SPECIAL REFERENCE TO KALIMARK BOVONTO COMPANY
PRIVATE LIMITED VALLANADU**

(A project report submitted in partial fulfillment of the requirements for the degree)

Of

MASTER OF HUMAN RESOURCE MANAGEMENT

Of

ST.MARY'S COLLEGE (Autonomous) – THOOTHUKUDI

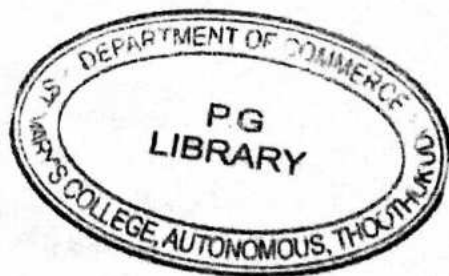
Submitted by

W.SHERINA

REG NO:19SPHR13

Under the guidance of

Mrs.C.S.PURNIMA B.sc(Horti), MBA.,NET



Department of Human Resource Management

St. Mary's College (Autonomous)

(Re-accredited with "A+" Grade by NAAC)

Thoothukudi – 628001

March 2021

DEPARTMENT OF HUMAN RESOURCE MANAGEMENT

ST.MARY'S COLLEGE (AUTONOMOUS)

THOOTHUKUDI



CERTIFICATE

This is to certify that **W.SHERINA** of second year Master of Human Resource Management has undergone project on "A STUDY ON EMPLOYEES SATISFACTION THROUGH TQM APPROACH WITH SPECIAL REFERENCE TO TO **KALIMARK BOVONTO COMPANY PRIVATE LIMITED, VALLANADU**" under the guidance of **Mrs. C.S.Purnima B.sc(Horti)., MBA.,NET** and this is an original work up to my knowledge.

[Signature]

CO-ORDINATOR

Purnima
12/4/2021

FACULTYGUIDE

[Signature]

DIRECTOR OF SSC
Director

Self Supporting Courses
St. Mary's College (Autonomous)
Thoothukudi - 626 001.

Lucia Rose
PRINCIPAL
Principal

St. Mary's College (Autonomous)
Thoothukudi - 626 001.



KALIMARK BOVONTO COMPANY PRIVATE LIMITED

6/58 - 1, Alwarkarkulam Road, Manakarai
Thoothukudi - 628619

CELL NO: 7418579279

CELL NO: 9244822589

0.5.04.2021

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mrs.W.Sherina (Reg.No 19SPHR13)** a **II year MHRM** student of **St.Mary's College Tuticorin-628001**, had successfully completed the project work on **"Employees Satisfaction Through TQM Approach"** in our concern from **18th January to 4th February 2021**.

During the project work, her learning experience was found to be good.

For KALIMARK BOVONTO COMPANY ORIVATE LIMITED



S. Mariraj

Quality Control Manager

DECLARATION

I hereby declare that the project entitled "**A STUDY ON EMPLOYEES SATISFACTION THROUGH TQM APPROACH WITH SPECIAL REFERENCE TO KALIMARK BOVONTO COMPANY PRIVATE LIMITED, VALLANADU**" is submitted to St. Mary's College, (Autonomous), Thoothukudi affiliated to Manonmaniam Sundaranar University, for the award of the degree of **Master of Human Resource Management** is my original work and that no part of this project has been submitted for any Degree, Diploma, Fellowship or other similar titles.

Place: Thoothukudi

Sherina W
Signature of the candidate

Date: 12-4-2021

(W.Sherina)

ACKNOWLEDGEMENT

Thank you is a small word filled with heartfelt gratitude. I express my heartfelt thanks to the Lord Almighty for showering his blessings towards the successful completion of my project.

I owe my special gratitude to our beloved Principal **Dr.Sr.A.S.J.Lucia Rose,M.Sc., PGDCA,M.Phil.,Ph.D.**, for permitting me to do my internship. I also thank **Sr.F.Mary Joyce Baby,M.A,M.Phil.**, Director, Self-supporting Courses for her encouragement and support in completing my project.

I also place my thanks to **Dr.Mary Judith Reese Fernando,M.Com.,M.Phil.,Ph.D**, Coordinator, Department of Master of Human Resource Management for the continuous support she has provided.

I express my deep sense of gratitude to my project guide **Mrs.C.S.Purnima B.Sc(Horti)., MBA.,NET**, Assistant Professor, Department of Master of Human Resource Management for her excellent guidance and persistent encouragement throughout the completion of my project.

I express my sincere thanks to **Mr. Mariraj**, Quality Manager, Klimark Bovonto Company Private Limited, for his acceptance to undergo my project in his concern and completion of my project.

I thank all Klimark Bovonto Company Private Limited employees for their kind co-operation extended to me by providing necessary data and information to complete this project.

Finally, I also thank my parents and friends for their consistent support and encouragement which helped me in completing this work.